



प्रणाली एवं आंकड़ा प्रबंधन महानिदेशालय,
केंद्रीय अप्रत्यक्ष कर एवं सीमा शुल्क बोर्ड
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Launch of new Antarang Portal

Antarang is the Intranet platform for officers of the Central Board of Indirect Taxes and Customs. Antarang makes available a secure, user-authentication based portal for internal official communication. It enables creation of closed user groups for sharing data and documents. A revamped Antarang is being launched on 4th July 2020.

2. What's new in Antarang?

- The New Antarang Portal will be accessed by all the CBIC officials, using their SSOID credentials (Username - "SSOID" & Password - "SSOID Password") which they use for logging into Citrix/AIO, instead of being accessed using Icegate email id and password in existing setup.
- Antarang has been enhanced aesthetically which makes for improved user experience.
- The mobile app of Antarang named as HCL Connections is also available to the users, which enables use of Antarang over mobile devices. The app is compatible with iOS, Android and Windows platforms. For more details on this, please refer Annexure 1.

HCL Connection for iOS

HCL Connections for Android



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- Drop down menus / directories have been created for ease of navigation and locating data.
- Dedicated space has been provided for publishing communications from Chairman, Members of the Board / JS / Commissioners.
- Similarly, all Directorates have been provided with dedicated page for uploading communications addressed to the field.
- A unique feature of the revamped portal is the facility for Customs and GST Zones to upload Public notices/ standing orders/instructions etc, in a manner similar to that of Board/Directorates.
- Important utilities, application links to DGARM feedback, MPR, admin matters, civil list, E-Sampark, etc. have been added on the homepage.

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- We have also redesigned "File Sharing" features. This feature enables officers to view the Files which have been shared by him with other officers, files shared by other officers with him and files which have been shared in Closed User Group. In fact, this feature is like Google Drive. File Sharing page is further categorized into My Drive, Folders, My Files, Pinned Files, Files shared with me, Closed User Group Files, Public Files & Trash. For more information please refer section II of Annexure I.

3. To upload content in any open community, an official communication can be sent to cbic.messaging@icegate.gov.in. This communication must be received through System Manager (SM)/ASM/ACL Admin/Nodal Officer only. For closed communities, content can be uploaded by Local Admin only.

4. Roles and Responsibilities of Webmaster and Local Group administrator: -

A CBIC officer (presently, Deputy Director (SI)) has been appointed as the webmaster for Antarang, tasked with the responsibilities of dealing with all the technical issues and content management, to the extent it is linked to the home page or approving any changes in the web policy. The webmaster would be aided by the system administrator (TCS) in his work.

All the communication in this regard to webmaster must be sent to Antarang.webmaster@icegate.gov.in through System Manager (SM)/ASM/ACL Admin/Nodal Officer only.

Once a closed Community is created and handed over to the Community Admin, it is the responsibility of the Community Admin to Manage all activities related to the group. A user must connect with the Community Admin for any community access related issues.

In addition to this, the Saksham Seva Helpdesk would be tasked with the work of handling and resolving all the queries from the users in relation to Antarang.

E-mail: saksham.seva@icegate.gov.in

5. For creating closed community, one should contact webmaster of Antarang at Antarang.webmaster@icegate.gov.in and share the details in following template:

Template for Closed Community Creation			
Name	SSO Id	Community Name	Reason for creating this community

7. Please refer to the Annexure I for detailed steps on "How to access and navigate new Antarang", which has been uploaded in 'User Manual' tab on home page of Antarang.

(Signature)
(Vinayak Chandra Gupta)
 ADG SI

02/07/2020