

ICES Advisory 20/2020 - Migration to Hybrid eSanchit Application - Power Users in ICES - reg.

Dear all,

With the increased usage of eSanchit for online supporting documents, both by the departmental officers as well as external stakeholders, changes are being made in the eSanchit application to optimize the usage requirements. With the new hybrid eSanchit application, changes will also be there for the ICES users particularly for viewing the supporting documents. A new concept of Power User is being introduced. A Power User will be able to view any supporting document in ICES instantly. However, for a non-power user, documents which are more than 30 days old will not be available immediately. They will be made available 60 mins. Once the View Supporting Documents button is clicked by a non-power user from any of his roles, the user can come back to the option after 60 mins to view the document.

The mapping of power users in ICES has been done based on the roles allocated to their SSO ID. The list of power user roles is attached. All the roles where supporting documents are viewed regularly have been included in the list. Officers having any of these roles will be mapped automatically as power users in the System. If an officer is demapped from a site or if none of the attached roles are allocated to him, the power user status will not be available to him/her.

The above changes are scheduled to be implemented w.e.f 14.06.2020. It may be noted that documents uploaded before 14.06.20 will not be available instantly to non-power users even if they are less than 30 days old. For all the documents uploaded on or after 14.06.20, the above scheme would follow. Difficulties faced, if any, may immediately be brought to the notice of saksham.seva@icegate.gov.in

सादर/Regards

क्षितिजजैन, भा.रा.से. / Kshitij Jain, IRS

उपनिदेशक / Deputy Director

प्रणालीमहानिदेशालय/ DG Systems

सीबीआईसी, नईदिल्ली/CBIC, New Delhi