



केन्द्रीयकर एवं केन्द्रीय उत्पाद शुल्क आयुक्तकाकार्यालय  
**OFFICE OF THE COMMISSIONER OF CENTRAL TAX & CENTRAL EXCISE**  
सिकंदराबाद जीएसटी आयुक्तालय : **SECUNDERABAD GST COMMISSIONERATE**  
जीएसटीभवन : बशीरबाग : हैदराबाद-५००००४  
**GST Bhavan: Basheerbagh: Hyderabad-500 004**

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**Note**

In these unprecedented times created by COVID 19 pandemic , **GST –CUSTOMS Helpdesk** has been created in the Hyderabad GST & Customs Zone for trade facilitation and to reach out to taxpayers who require assistance. The Secunderabad Commissionerate has been assigned the task of overseeing the functioning of the Helpdesk. In this regard , officers in the rank of Inspector across the Commissionerates have been shortlisted to man the Helpdesk .

2. Dedicated mail id viz [gstcushelpdesk@gmail.com](mailto:gstcushelpdesk@gmail.com) and helpline number viz 7901243115 , 04023233421 have been made operational for the convenience of the members of the Trade and Industry. The Commissionerates may give wide publicity for the same at their end . A technical Team at Secunderabad has been set up to follow up on the calls received on Helpline numbers and the taxpayer queries through mail would be responded to - within 48 hours of receipt of mail .

3. This issues with the approval of the Commissioner.

  
80/3/2020  
RASHMI G  
JOINT COMMISSIONER